



Robinvale District Health Service Strategic Plan

PURPOSE

Robinvale District Health Service (RDHS) has engaged Healthcare Management Advisors (HMA) to develop a five-year strategic plan (2018–2022). The strategic planning process offers an opportunity to take a fresh look at the strategic direction of RDHS including its values and priorities. Due to the diverse nature of the community in Robinvale, the planning process will involve extensive consultation with community groups, staff and board members.

CONTEXT

Robinvale District Health Service (RDHS) is one of the seven multipurpose (MPS) services in Victoria, and one of 176 services nationally. It is a multi-campus facility with a main point of service delivery at Robinvale with an off-site residential aged care facility (Riverside) and a smaller service location at Manangatang. The population serviced by RDHS is distinct from communities in surrounding areas due to its high proportion of culturally and linguistically diverse (CALD) individuals employed by the local agricultural industry. There are also considerable number of Aboriginal and Torres Strait Islander individuals residing within the catchment. Any planning processes in the catchment will be required to engage these communities to understand their specialist needs.

PROJECT APPROACH AND TIMING

The strategic planning process will occur over five stages. These are:

- **Stage 1: Project set-up** – this stage involved confirming the approach and scope of the strategic plan with RDHS, identifying relevant documentation and confirming stakeholders.
- **Stage 2: Situation Analysis** – HMA held a workshop with RDHS board members and met with the senior RDHS leadership team to discuss broad strategic directions and confirmed the consultation approach. Review of relevant policy and RDHS documentation also occurred in this stage.
- **Stage 3: Consultation and data collection** – this process involved consultation with RDHS staff, members of the community and relevant departmental groups including the Department of Health and Human Services.
- **Stage 4: Strategic plan formulation** – using the data collected from previous stages a preliminary strategic plan was drafted. A workshop was held with staff and board members to confirm strategic directions and discuss the development of action plans.
- **Stage 5: Finalise strategic plan** – in this stage HMA will incorporate feedback and produce a final strategic plan.