



## Information bulletin – Evaluation of the eReferral Proof of Concept Trial – Primary Health Tasmania

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Primary Health Tasmania (PHT) and the Tasmanian Health System have commissioned the development of an integrated eReferral system for Tasmania. A six-month Proof of Concept (PoC) trial of the minimum viable product (MVP) commenced in April 2020 to test the system. PHT requires an evaluation of the trial to understand the benefits and limitations of the MVP that can inform the rollout of an e-referral system across the entire Tasmanian primary care system.

HMA has been commissioned to:

- review and establish a baseline for eReferral outcomes measures
- develop an evaluation plan for a six-month PoC trial of the MVP eReferral solution across two referral scenarios:
  - primary care referrals between private providers, including allied health providers
  - primary care to Tasmanian Health Service (THS) outpatients' referrals
- implement the evaluation plan over a six-month trial period identifying opportunities for further development of the solution to increase usability, efficiency, and effectiveness for wider rollout
- document and present the PoC evaluation findings and recommendations.

The evaluation will be carried out in five stages and is due for completion in February 2021.

### **CONTACT INFORMATION**

If you would like further information regarding any aspect of this project, please contact:

#### **HMA**

Wayne Kinrade

Managing Director

[waynekinrade@hma.com.au](mailto:waynekinrade@hma.com.au)

Phone: (03) 8415 0936